

## Website Maintenance

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Like all software, your website requires updates for function and security\*. Your site is composed of a WordPress core and a number of software extensions. Minor updates on part of your website will typically come in several times a month. Some are handled automatically; most require someone to touch the site.

Software updates can be done in three different ways to meet different client needs.

1. Clients can do their own updates, and call us with questions.
2. We can do software updates and site checks while working on site content.  
(On-demand Maintenance)
3. We can handle all software updates and monitor the site for issues.  
(Website Monitoring and Software Update Package)

### On-Demand Maintenance

**Hourly Rate, \$50/hour**

If you anticipate having us touch the site for content or design updates every month or so, we can do the software and security updates at the same time. A discount is available to 501(c)(3) nonprofits.

### Website Monitoring and Software Update Packages

This service is available for WordPress sites that we have developed or others with a **standard WordPress structure** that is reasonably up-to-date.

**Packages are billed twice a year.**

#### Basic Package

**\$125 / 6 months**

(Discount available to 501(c)(3) Nonprofits)

Includes

- Software updates shortly after they are released
- Ongoing Security checks / updates / adjustments
- Maintenance of an offsite full recent backup
- Regular uptime monitoring
- Content addition or development will be done at a 10% discount off of our usual rate; nonprofits will receive their normal discount off our standard rate.

\*Please note that we check site security when we are working on a site, and install reasonable safety measures. It is not possible, however, to guarantee that a site will never be hacked. That's what backups are for.